

ANNUAL REPORT 2017 T-SYSTEMS SLOVAKIA S.R.O.

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Welcome to T-Systems Slovakia's 2017 annual report. As every year we have put together topics in which we have made a difference in 2017. A difference for our customers, in our contribution to Deutsche Telekom on its journey to become the leading European Telco, and to the region in which we are deeply rooted.

One of my key observations for 2017 is that we see our business further maturing in our different lines. Very interestingly, and positively for our overall organization, the business mix we deliver into DTAG is able to largely balance out fluctuations across the other lines. In practice this means that we have been quite successful to cover shrinking business in one line by channeling resources for growth fields in other lines.

All of this would not be possible without the excellent team we have on board in Kosice. Overall growth in staff was lower in 2017 compared to previous years, however we continue to increase the contribution to the group. Key for this is the ongoing investment in development of our resources. We have delivered over 2000 training sessions with more than 10000 seats throughout 2017.

This ongoing focus on training and development, on and off the job, is to transform the portfolio of services that we deliver in Kosice into what we call "higher value roles". These deliver ever increasing value to our customers – whether directly to global enterprises in e.g. T-Systems' B2B business, or

through our Deutsche Telekom sister companies in their respective B2C markets.

At the core of this is our strategic goal to develop T-Systems Slovakia from an organization that is focused on headcount growth to an organization that is focused on delivering ever increasing value to its customers. We are building on the experience that we have been able to acquire in the last 12 years, and the innovation capability in teams with total of 4000 employees.

T-Systems has changed the game once already when coming to Kosice in 2006 by building world class delivery capability. We are determined to do this again by taking these capabilities to the next level creating value for our customers and exciting opportunities for our people.

In our work, we continue to be committed to, and deeply rooted in the region. In this context, working with schools, universities, public bodies and NGOs is our way to make sure we offer people a future and opportunities here.

Judge for yourself how we have done in 2017 from the report in front of you. We'd be delighted to hear from you if you have thoughts on anything you find in here.

Damil Gulel





T-Systems Slovakia is a dynamically developing company providing its services in the informationcommunication technologies (ICT) sector. The company was established in January 2006 as a subsidiary of T-Systems International, GmbH, a company with its headquarter office in Germany and itself a member of the global group Deutsche Telekom AG. Within the Deutsche Telekom group, the Slovak company offers services as an outsourcer, specializing itself in corporate clientele within Germany, the European Union and further across the globe. Thanks to its size, scope of operation and service quality, T-Systems Slovakia makes a sound contribution to the T-Systems brand being number one in the German market and is ranked amongst the top four ICT service providers in Europe. Since its foundation, T-Systems Slovakia has had its seat in Košice and is very closely linked with this region. The companies' most important asset and competitive advantage is its people, who are highly educated, reliable, ambitious and dynamic. The most recent awards T-Systems Slovakia got are the prize for being the Best Employer of 2016 in the field of IT and Telecommunications and The IT Services Firm of the Year CEE.

WHAT ARE THE ICT SERVICES AND OUTSOURCING ABOUT?

T-Systems Slovakia remotely manages almost all components related to the ICT landscape, starting from a local or long-distance computer or communication networks, through a multitude of servers with different operating systems, SAP systems for enterprise resource management, ending with customized and customer-specific solutions for such diverse domains as toll collection or education and research.

WHERE CAN ONE SEE THE SERVICES PROVIDED BY T-SYSTEMS SLOVAKIA?

Production hailing from T-Systems Slovakia cannot be found in a shop or warehouse. One can come in contact with its services only indirectly, however, on a daily basis – be it while shopping for major brands, buying petrol or cars. Taking it literally, if the provided ICT services are reliable, an ordinary consumer will not realize that a part of the ICT they utilize is delivered remotely from T-Systems Slovakia. In its portfolio T-Systems Slovakia has leading brands from the automotive, telecommunication and petroleum industries, and also financial or consultancy services.





MANAGEMENT OF T-SYSTEMS SLOVAKIA 2017



DANIEL GIEBEL

Managing Director

Vice President for Production

Vice President for Service



ALENA RONĎOŠOVÁ deputy Vice President HR

JANKA KMETZOVÁ deputy Vice President Finance

JURAJ GIRMAN Vice President Telekom IT





T-Systems Slovakia is an integral part of the global group of Deutsche Telekom AG and an important member of its corporate services arm, T-Systems International GmbH. Its vision and mission reflect the contribution our local company strives to deliver and successfully fulfill the global group's ambitions. Our vision is: "To be the most trusted outsourcing partner for ICT services".

We consider our reputation as a trustworthy and reliable partner in delivering high-quality ICT services to our European and worldwide customers as the main factor and building a sustainable trademark of our company in Slovakia and Europe. We have an ambition to contribute to the sustainable growth of the competitiveness of T-Systems International in its entirety, as well as that of our mother group, Deutsche Telekom. We connect our trustworthiness tightly with the quality and professional attitude of our specialists and leaders. Thus, as a part of fulfilling our vision, we have an ambition to become the preferred employer not only on the regional level but also within Slovakia. Through continuous professional and personal development of our employees we want to keep increasing the flexibility and quality of the provided services, and thus actively contribute to the development of the entire Kosice region. Our mission is: "We deliver high quality, cost efficient and innovative ICT services to customers worldwide." Put it simply, we want to continue in delivering highly - added value from ICT services to our customers' core business. And indeed we are able not only to deliver high value but increase it annually. According to the economic weekly Trend, T-Systems Slovakia is a company with the fastest growing valueadded in the whole IT sector nationally and one of the most influential ICT players countrywide.

Last year, the mission of T-Systems Slovakia rested on four primary pillars, in which we saw a guarantee of our sustainable development:

- **High quality** we are continuously evolving into a global competence center which is focusing on the development and operation of virtual ICT and business solutions center.
- **Cost efficiency** we are focusing on provision of the highest possible quality of ICT and business services whilst keeping our cost base competitive and sustainable in the long term.
- Innovative attitude we are proactively supporting the formulation and development of new ideas, solutions and delivery processes to achieve excellence in increasing the efficiency, effectiveness and quality of our ICT and business services.
- Customer satisfaction we are leading our business through an international and global collaboration, react quickly and respond to the evolving needs of our customers.

PORTFOLIO OF DELIVERED ICT SERVICES

T-Systems Slovakia serves two main markets – information and communication technology outsourcing solutions (ITO) and solutions for business process outsourcing (BPO). For our global corporate customers ICT Outsourcing is one of the main tools for improving their own economic performance and flexibility. It is also a mean that provides faster and cheaper access for customers to innovations or technological advantage, and last, but not least, it is a way of cutting operational costs for our customers. In practice, it is about a partial or full takeover of activities carried out by a customer's ICT departments, or by other providers of ICT services.

DELIVERY AND OPERATION OF ICT SOLUTIONS AND SERVICES

ICT SERVICES FOR TELECOMMUNICATION SYSTEMS

This part of our portfolio is focusing on designing, managing and operating solutions for longdistance communication, typically fitting our global customers or customers with geographically distributed offices. Our main competences include:

- Voice and video services, including VoIP and telepresence
- Network and security related ICT services for local and wide-area networks
- Optimization of network capacity and performance
- Development and operation of next-generation network and security solutions (ngena)

ICT SERVICES FOR COMPUTING (SERVER) SYSTEMS

With this part of our portfolio we manage, operate and deploy shared ICT platforms that act as a foundation for customer-specific solutions. Our main competences include:

- Service lifecycle management of Global Data Centers networking and security
- Service lifecycle management of global Infrastructure as a Service (laaS), Cloud Computing and virtualization solutions
- Operation of Platform as a Service (PaaS) focusing on "SAP as a Service" global product
- Operation of storage, back-up and recovery of data solutions

ICT SERVICES FOR CUSTOMER SYSTEMS AND APPLICATIONS

With this part of our portfolio we manage, operate and deploy customer-specific systems and dedicated ICT solutions that underpin our customers' core businesses in several industrial sectors. Our main competences include:

- Virtualized systems of all major vendors
- Customer- and business sector-specific database and middleware solutions
- Customer portals, application, risk/security and data analytics solutions

SOLUTIONS AND SERVICES FOR BUSINESS PROCESSES OUTSOURCING

BPO SERVICES FOR FINANCE & CONTROLLING

With this portfolio we act as a shared business services centre towards our sister companies within T-Systems International network and Deutsche Telekom Group. Our main competences include:

- Global order-to-cash management (contracts, order entry, billing, account receivables)
- Global purchase-to-pay management (cost controlling, charging and pre-closing operations)
- Global shared services for finance & controlling (reporting, master data management, user account management, etc.)

SALES, PRE-SALES AND CONSULTANCY

This portfolio focuses on advanced services towards both T-Systems International and Deutsche Telekom Group. Our main competences include:

- Global business partners for finance & controlling
- Global ERP transformation programme support

SHARED BUSINESS AND MANAGEMENT SERVICES

MANAGEMENT, TRANSFORMATION AND DESIGN OF ICT SERVICES

This portfolio acts as an interface between our global customers, their ICT leadership and our solution deliver and operation teams. Our main offering includes:

- Global service delivery and account management
- Design of customer solutions and ICT architectures
- Project management and transformation of customer ICT systems and solutions

APPLICATION AND SOLUTION DEVELOPMENT

With this part of our portfolio we complement our strong delivery and operational competences, and offer our customers also service of software engineering and consulting. Our main competences include:

- Software development, testing and consulting for SAP solutions
- Software development, testing and consulting for non-SAP solutions

APPLIED RESEARCH, DEVELOPMENT AND SUPPORT FOR STRATEGIC GLOBAL PORTFOLIO

The smallest but most dynamic section of our portfolio aims at exploring new opportunities in terms of new ICT products, new business models or new ways of process execution. Our main competences include:

- Emerging software-defined networking platform (ngena)
- Cloud solutions engineering and development
- ICT process automation, engineering and development

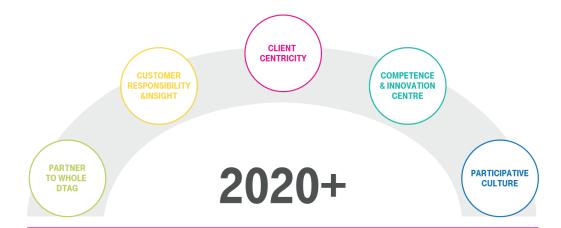




In 2017 we have continued in building up of software development competences. Within the ICT domain we have further strengthened our Big Data and data analytics offerings, both in depth and in breadth, with a focus on our automotive segment. In the telecommunication domain we established "business as usual" operation for the strategic product of next-generation network (ngena), with an additional focus on solution design and development for the security parts of the ngena bundle.

Leading international companies, headed by Deutsche Telekom AG, formed the ngena network to pave the way for a truly globalized economy. T-Systems Slovakia becoming a knowledge leader by ramping-up a Center of Competence for ngena relevant technologies. With ngena, together with our partners we can act as one integrated delivery network where each location has different focuses that finally add up to one optimal solution for T-Systems' customers.

In the context of business process outsourcing in the middle of 2017 we split our portfolio in this area and transferred 40% of the processes we were taking care of to Deutsche Telekom Services Europe, GmbH (DTSE), and helped to establish a second nearshore operation centre for DTSE in Slovakia. In addition to previously existing Bratislava, a new hub was established in Kosice focusing primarily on record-to-report processes. We remain committed to the higher value processes, and will continue delivering especially controlling and business partnering services under the brand of T-Systems.



WE ARE SET ON THE PATH OF DELIVERING EVER-INCREASING VALUE THROUGH

VISION 2020+: TO BE READY FOR THE DIGITAL FUTURE

At the core of our strategy is to increasingly create more value for our customers. This means transforming into a company that puts their customers's business needs first and whose skills and expertise is helping them to become successful in their native business.

The market is shifting around us, driven by trends and technologies such as Artificial Inteligence (and its impact on process automation both in ICT and BPO domains), Internet of Things, Software defined Everything (both impacting our networks, security and shared platforms offerings), etc. and an increasing pressure for all organizations to become digital. We remain committed to bring cutting edge technology to our customers, new ways of working that supports innovation (agile, DevOps) and being a driving force in digitizing our customers business.

Our aim is to move from being a service provider to a trusted advisor and a company that brings innovation to our clients. Moving from an IT partner to a digital builder and ultimately to a digital pioneer.

This can be expressed in terms of five design elements – five value pillars that we consider strategic for the near-term future:

On one hand side we expect our added value creation will be fueled by our modernized telecommunication and application development portfolio and competences, both tightly aligned with the strategy of Deutsche Telekom AG (DTAG). On the other hand we see an important source of value also in the deep know-how of both internal DTAG and external ICT markets in core customer segments to enable us to drive automation and continuous service improvement, across the whole range of our service portfolio.

Speaking of right skills and competences, we plan to further strengthen our competences to lead, design, innovate and take overall responsibility for larger parts of the global value chain. In 2018 and beyond we will be increasing the ratio of more complex positions and roles, such as ICT architects, solution designers, service managers or ERP consultants.

In 2017 we have seen the second batch of graduates from our flagship programme of dual vocational education. We will not plug the skill gap with this programme alone. In 2017 we upgraded our educational pilots with the local Technical University into similarly managed on-practice focused study programmes, whereby we develop hands-on vocational and soft skills at the university level, both Bachelor's and Master's. The programmes are addressing the areas where the gap is most striking – senior software developers, ICT engineers and consultants, senior service and project managers. We are now engaging with five groups, each with some 30 to 50 students, and 2018 will be the year to review the first tangible outcomes.

A new skill development stream has been designed in collaboration with Kosice IT Valley, local sectorial cluster that brings together all major ICT players in the region. Together with the cluster we will continue in offering a series of qualification courses and programmes to non-ICT students and potentials from the local universities, thus equipping them with relevant skills prior to applying for a job in the ICT Company. While this initiative is unlikely to resolve the challenge with more complex jobs, it can ease the pressure on finding sufficient numbers of candidates for the entry level profiles.

From the strategic point of view, our focus is to keep improving value delivery by means of leveraging the competences and attitudes of our people, enabling the culture of sharing and ownership and instilling the mindset of continuous improvement of our processes, our services and indeed ourselves.

THE POTENTIAL OF DUAL EDUCATION





A fast growing business has increased the need to have the right employees with the right set of skills in a company. Within the project T-Systems Slovakia offers the Dual Education Programme in the field of information and communications technology (ICT) to the graduates of various secondary schools in Slovakia, which are interested in IT technologies. The above mentioned education programme is designed for potential employees at TSSK and at the same time it significantly contributes to the regional development. Dual Education is realized in cooperation with the Secondary Electrotechnical School in Kosice, with the support of Kosice self-governing region and the German-Slovak Chamber of Industry and Commerce as the authority for certification. As the first ICT company in Slovakia, we have received a certification authorizing T-Systems Slovakia to provide practical education under the umbrella of the new dual education system legislation starting from September 2015.

The Dual Education Programme is a three-year higher vocational education in the ICT area that supports a close cooperation between both the educational and business spheres. It is characterized by combining apprenticeships in a company and vocational education at school in one course. Trainees develop their hard and soft skills, the aim of which is to match the employer's requirements with the knowledge and skills acquired by secondary school graduates. It offers students what they are missing today

– practice. Up to 70% of study is composed of practice in a real working company environment. The programme offers the trainees a unique opportunity to use their potential in the ICT area.

HARD WORK PAYS OFF

Since the beginning more than four years have passed and the education project is moving on. In June 2017 we have beaten a new milestone when the second graduation ceremony took place. 18 young talents graduated in a big style. They were already the second to complete the dual education following a successful German model and thus obtaining the title "Certified Specialist" (DiS) and 14 of them also received a specialization certificate of competence from the Slovak-German Chamber of industry and commerce, equivalent to the German "Fachinformatike" (computer system specialist) certificate. In July 2017 all graduates started their careers within T-Systems Slovakia as full time employees. Thanks to the graduates' familiarity with the company environment and processes we could count on them as full-valued team members from the very first day. Once they are employed by the company they can start with daily tasks without further trainings. This is the biggest difference compared to people who come outside of T-Systems Slovakia.

THE GAME IS NOT OVER



YET

The dual education programme has made a long journey up until now and has brought its remarkable successes. With 65 trainees on board, out of which four are women, the programme is running well and it is meeting all the desired company goals. However, our work doesn't end here and there is still room for improvement. We will pursue to continuously innovate the teaching methods. Improve the qualification level of teachers, lectures and students, and increase the quality of the whole programme.





TSSK REVENUE 2017

Type of Service	2017
Operation and remote administration of operating systems and virtual ICT infrastructures	63 868 393
Operation and remote administration of SAP platform	16 611 792
Operations and remote administration of customer applications	21 040 750
Operation, administration and monitoring of remote	17 932 231
ICT Service Management and support	8 484 733
Project Management	9 119 742
Others	4 575 853
TOTAL:	141 633 494





The companies' most important asset and competitive advantage is its people, who are highly educated, reliable, ambitious and dynamic. Only through the motivated and satisfied employees the company can successfully meet its goals. On 31. 12. 2017 T-Systems Slovakia employed 3898 employees which is 150 employees more than previous year. In terms of education level, more than 60% of employees have a second university degree. Average age of employees is 32,34 years.

EMPLOYEE DEVELOPMENT

T-Systems Slovakia aims to become a mature and everlearning organization by means of the continuous development of its employees, which is perceived as the core strength of the organization. The company supports the development of employees' skills and leads them to increase their maturity through a range of programs, training sessions and courses, which can be categorized into the following groups: hard skills (ICT) training, soft skills training, methodology training, and language training. Development trainings, courses and special programs of T-Systems Slovakia help employees to keep the pace with the trend. As many as 3227 employees took part in at least one training last year. The development of employees has been an inevitable part of the success of T-Systems Slovakia during the past years. The company belongs amongst the top investors into educational and development programs in the entire Slovak Republic.

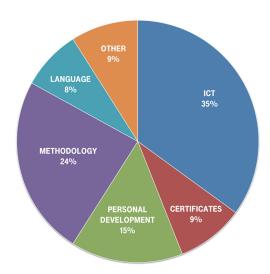
EACH EMPLOYEE ATTENDED 4 TRAINING DAYS IN 2017 ON AVERAGE.

TRAININGS

In 2017 we have processed altogether 10 252 training requests which means 2 096 training events (specific training day with defined date and time).

Below you can find split based on the training category:

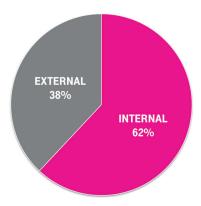
REALIZED YE 2017	ICT	Certifications	Personal Development	Methodology	Language	Other	TOTAL
EVENTS	579	569	179	287	392	90	2096
REQUESTS	3582	889	1505	2468	877	931	10252



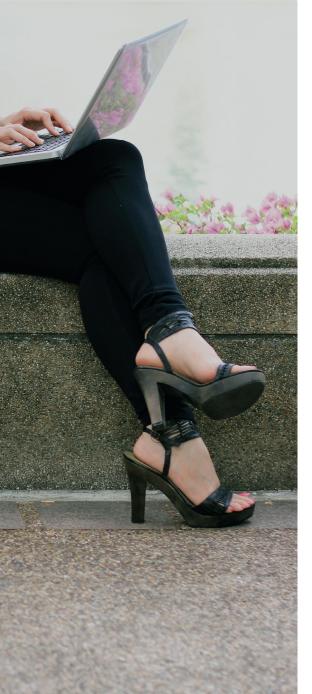
- Based on the data the biggest focus is on ICT trainings and methodology (ITIL, PM, financial, ISO training etc) and personal development (company culture training, mng trainings).
- Percentage of certification is not so high, but there is an increase in number of certified employees in comparison to 2016 increase 47 % of number of training requests.

REALIZED CERTIFICATIONS YE	No of requests	
2016	603	
2017	889	
INCREASE	47,43%	

■ Another interesting statistic shows us that we have organized more internal trainings than external:







T-Systems Slovakia mission to mobilize personal, social, and business networking demands increased flexibility from employees. The company balances this challenge by granting its workforce greater freedom to harmonize work, individual life styles and private life. T-Systems Slovakia employees are its key to organizational health, economic growth, and financial success. An attractive and wide-ranging work-life portfolio guarantees ongoing motivation with a better life quality, encourages physical and mental well-being, and contributes to a positive working environment.

HEALTHCARE

The physical and mental well-being of the workforce is an issue particularly close to our hearts. Throughout the year, several specialists are available to all employees such as general practitioners, dermatologists, orthopedic surgeons and psychologists. Two times per year the company organizes the so called Health Weeks, where employees can test their health condition and take part in various exercises. At the same time, they have an opportunity to donate blood right in the premises of T-Systems Slovakia. After a busy day at work, employees can also enjoy body massages and a range of sport exercises.

FLEXIBLE WORK-TIME MODELS

Individual life planning depends on more than just a job. T-Systems Slovakia accommodates employees with different options such as flexitime and part-time work models, for example home office, educational leave, or sabbaticals. The Work Life Coaching Program offers all employees the opportunity to have their own personal consultant. With the help of consultants, our employees can easily overcome personal problems accompanying their lives.

BENEFITS

In addition to the basic principles of rewarding employees stipulated by the Labor Code, the company motivates its employees using a dedicated, the so called Benefit Cafeteria Program. The company is offering individual as well as generally-shared benefits. Generally-shared benefits are offered to all employees in the shape of discounts, benefits, weekend events, offers, awards and special reward programs such as Best Employee. Individual benefits are oriented towards four basic categories: Health, Leisure, Education, and Travel and commuting to work, which are offered in the shape of an annual financial allowance. In addition T-Systems Slovakia regularly organizes weekend events, sport competition in futsal, competitions for concert tickets, as well as large company-wide events including the participation of family members. Those events are highly popular among employees.

EMPLOYEE SATISFACTION

T-Systems Slovakia is a part of Deutsche Telekom Group, which organizes an employee satisfaction survey every two years, in which our company also takes part. The company is also measuring employee satisfaction using other tools, such as attrition ratio, and the new employee recommendation program (which is also a financial benefit for the recommender).







T-SYSTEMS SLOVAKIA DONATION FUND

In 2013 T-Systems Slovakia Fund was created. Its grant program "T for all, all for T" granted money to NGO projects for the third time in succession.

The fund supports projects run by local groups and organizations where employees are actively involved. It includes NGOs implementing small self-help projects. There are also opportunities for employees' to apply creative and innovative ideas for improving lives where they live. Support can also be provided for employees in their volunteering work in order to highlight the close link between career and professional life through out-of-workplace activities.

Ten NGOs from the Košice and Prešov regions each received donations of max EUR 3,000. The following projects provide an example of activities supported by the fund in 2017:

- **Community to children:** This project involved all generations living together in a housing development. Thanks to them coming together, the neighborhood now has a new playground and the community has a great place for meeting and spending time.
- Our-yours helping horse: The organization Hipoedu is based in Spiš area. Their aim is to help children or even adults to cope with their issues by providing hippotherapy. Because this work is mostly based

outdoors, the requirements for running this project are much higher. The grant program helped to provide equipment and uniform clothing for the staff, encouraging children to ask for help more people, than just the therapist he is used to.

SUPPORTING THE EDUCATION

Since 2006, T-Systems implemented several educational activities to raise awareness of information and communications technology (ICT), particularly in the eastern region. Cooperation of T-Systems with educational institutions is covered by the training program "IT Academy". The program supports working with high, middle and primary schools. In 2014 and 2015, T-Systems Slovakia organized various Summer & Sevening IT courses in basics of ABAP programming language, basic knowledge of networking (CCNA 1-4), basics in processes and project management.

This program is targeted among students and the general public willing to learn ICT. This activity was founded in 2006 and is regularly repeated and is fully covered by T-Systems. The company also offers the possibility to perform a bachelor and master theses for students. T-Systems Slovakia is also involved in the national project "Universities as Engines of a knowledge society" which is co-financed by the EU funds. The project is designed for all types of university education - Bachelor, Master and PhD students. In the project there were involved students in short excursions in the company and their practice in real working conditions. During this period the students processed specific technical topics within IT. T-Systems also collaborated with secondary vocational schools in the region in order to increase the attractiveness of IT education and trainings.

VOLUNTEERING

Painting a school wall, organizing Kids Day at the Beach Club in Košice, collection of food and necessities for a dog shelter or continuation in teaching basic computer skills for seniors. These were just a few activities in 2017 by which T-Systems Slovakia employees supported the community in the Eastern Slovakia as volunteers. The special project called AjTy Senior was launched in 2013 and its still more and more successful series are the evidence of the fact that there is no age limit in IT education. This project is aimed at the needs of seniors by for example calling their grandchildren or reading newspapers on the

internet. 17 volunteers from T-Systems Slovakia were actively engaged in the project and led this course during one terms with 20 students – seniors. Besides that, the company traditionally participated at the all-state event Our City. The aim was to physically support several activities, for example painting school walls or tidying up school garden.

KOŠICE IT VALLEY

T-Systems Slovakia is an active member - and not to mention one of the founding members - of the association of legal entities operating under the title Kosice IT Valley. The aim of the association is to establish a center of excellence in information and communication technologies in the East Slovakia region with the purpose of making the regional socio-economic environment more attractive, especially for young people. The association aims to contribute to building an information and knowledge-focused society in the east of the country, building a communication platform between public authorities, local businesses and local educational institutions, which shall thus lead to an accelerated development of the ICT industry in the region. The association welcomes anyone who is willing to contribute to achieve these goals.

LIFE & CULTURE IN THE KOŠICE REGION

During the year the company supported several cultural activities by getting free starts for its employees. Since 2009 T-Systems Slovakia has been supporting the International Peace Marathon in Košice, the second oldest marathon worldwide. More than 400 employees participated in different categories in 2017. T-Systems Slovakia brought even more sport events closer to the employees – Water Marathon 2017, taking place during the same marathon weekend; Wizzair Runway Run, a run at the Košice airport; Košice Night Run; Sport Sundays with Active Life project and many more. In August 2017, T-Systems Slovakia was the main partner of the Royal Mountain Bike Marathon in Granč Petrovce where almost 40 employees participated.

RESPONSIBILITY TOWARDS THE ENVIRONMENT

T-Systems Slovakia has continued with its implementation of an active environmental policy based on its corporate values. By regular checking of energy consumption and increase of fossil fuel and energy consumption efficiency, T-Systems Slovakia was able to mitigate its negative impact on the environment. In 2013, T-Systems Slovakia identified a disproportional increase of energy consumption to an increase of energy consumption to an increase of energy consumption to an increase of a number of employees. For that reason, during the year 2013 and 2015 the company installed reactive power compensators to use electricity more efficiently and to diminish the negative trend in energy consumption.

During the year 2017, T-systems Slovakia installed heat gauges and increased effectiveness of energy deduction process. The company continuously achieved to keep its CO2 emission in accordance to the regulations and within the range set by Deutsche Telekom. We have managed to save up to 7% in electricity consumption per FTE compared to the previous year.



